

Welcome to Rocky Ridge Waste Solutions

Safety is a top priority for Rocky Ridge Waste Solutions and is a shared responsibility that starts right at your waste container. A properly filled, maintained and serviced container is crucial in keeping our customers and our employees free from harm. We would like to share with you some practices in proper waste disposal to help you maintain a waste area that is functional and safe for both you and our drivers.

- **Loading & Overloading the Container:**

When loading your container, please ensure that your container lids can fully close. If your trash is unable to fit in the container with the lids fully closed, you will be charged an overfill fee. *Keep in mind that if your trash volumes do change, we can adjust your service by increasing your container size or collection frequency.* **We are not responsible for any excess material left behind.**

- **Blocked Containers:**

Please make sure that the container is available for us to service on your assigned day. If the container is blocked and we can't service your container, you will need to call the office and schedule an extra pickup or wait until your next scheduled service day.

- **Prohibited & Hazardous Waste:**

Any of these materials found in the container may be returned to the customer and/or additional charges will be assessed:

- Appliances
- Batteries/Electronics
- Bricks/Concrete
- Chemical Products/Flammables/Hazardous Waste/Poisons
- Construction Debris/Paint
- Dirt/Sod/Rocks/Gravel/Trees and Branches/Wood
- Fluorescent Bulbs
- Furniture
- Insecticides/Liquids
- Mattresses/Box Springs
- Medical waste/needles
- Metal
- Oil or Oil Filters/Tires

Accepted Waste

All accepted waste should be properly bagged and placed in the container. The container lids must be completely closed.

- Commercial Rubbish - Glass, cans, paper, rags, and general business cleanings
- Garbage - Food waste intended for human consumption or the residue thereof
- Yard Waste - Any materials produced from the yard or garden

If you have any questions as to whether your item is considered prohibited or on how to properly dispose of such an item, please email our office at rockyridge1368@gmail.com or call us at 435-867-1368.